



Berlin Police Department
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OFFICIAL PRESS RELEASE

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The Berlin Police Department is proud to announce that Dispatcher Tammy Wright has been chosen as the Association of Public Safety Communications Officials International (APCO) 2016 Atlantic Chapter Telecommunicator of the year. She was officially recognized at the APCO Atlantic Chapter 50th Anniversary Conference in Albany, NY on October 11, 2016.

Dispatcher Wright is a Berlin native and 21-year veteran of the Berlin Police Department communications unit. She is a certified Communications Training Officer (CTO) and was responsible for developing the training program for new dispatchers. She has worked closely with the Department of Statewide Emergency Telecommunications (DSET) on the deployment of the NextGen E-911 system. She was instrumental in the implementation of the Computer Aided Dispatch (CAD) and Records Management (RMS) Systems. She is a dedicated professional who always puts 100% effort into making the communications unit among the best in the State. She also volunteers her time annually to organize the “Stuff a Cruiser” charity event to accept donations of food for the Town’s food pantry.

The communications unit is absolutely vital to the public safety operation for the Town. They handle all routine calls, E-911 calls, and dispatch Police, Fire and Emergency Medical Services for the Town. This is a crucial component of the public safety system that has to function smoothly and efficiently or the whole system would break down. Without dedicated, well trained and motivated Telecommunicators like Tammy Wright we would not be able to provide the excellent emergency services that the Town has come to expect.

No less than twenty Officers, Dispatchers and Support Staff as well as the Chief took the time to travel to Albany to surprise her at the award ceremony. Tammy considers the department and the Town of Berlin as her extended family. She is always looking for ways to better serve the community and protect her Officers. We are very proud of her and wish her the best as she continues to serve the community.

Berlin Police Public Information Office
Deputy Chief John M. Klett
860-828-7086

Attached photo: L to R Lt. James Gosselin, Chief Paul Fitzgerald, Disp. Tammy Wright, Sgt. Mark Soneson

