CHAPTER VI - EMERGENCY SERVICES

Article 1. - General

Secs. 6-1—6-9. Reserved.

Article 2. - Alarm Systems

Sec. 6-10. Purpose of article.
The purpose of this article is to set forth regulations governing burglary, robbery, fire, medical assistance and/or any other emergency or alarm systems, businesses and agents within the town, to require permits therefore, to provide the authority to establish fees, and to provide for punishment of violations of provisions of this article.
(Ord. No. 04-02, § 1, 4-1-2002)

Sec. 6-11. Definitions.
For the purpose of this article, certain words and phrases shall be construed herein as set forth in this section unless it is apparent from the context that a different meaning is intended.

*Alarm agent* means any person who is employed by an alarm business, either directly or indirectly, whose duties include any of the following: selling, maintaining, leasing, servicing, repairing, altering, replacing, removing, responding to, monitoring of, or installing on or in any building, structure or facility, any alarm system.

*Alarm business* means the occupation by any person of selling, leasing, maintaining, servicing, repairing, altering, replacing, moving, monitoring of, responding to, or installing any alarm system or causing to be sold, leased, maintained, serviced, repaired, altered, replaced, moved, monitored, responded to, or installed any alarm system in or on any building, structure or facility. Provided, however, that alarm business shall not include a business that engages in the manufacture or sale of an alarm system unless such business services, installs, monitors or responds to alarm systems.

*Alarm device* means any component incorporated into an alarm system.

*Alarm system* means any mechanical or electrical device that is designed or used for the detection of burglary, robbery, fire, medical assistance and/or any other emergency within a building, structure or facility or for altering others of the commission of any unlawful act, hazard or emergency within a building, structure or facility, or both, which

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emits a sound or transmits a signal or message when activated. Devices that are not designed or used to register alarms that are audible, visible or perceptible outside of the protected building, structure or facility are not included within this definition.

*Chief fire marshal* means the chief fire marshal of the town.

*Chief of police* means the chief of police of the town.

*Communications center* means any location in the town used to receive and/or dispatch requests for emergency service.

*False alarm* means:

1. The activation of an alarm system through mechanical failure, malfunction, improper installation or the negligence of the owner or lessee of an alarm system or his employees or agents; or
2. Use of an alarm system to summon police or fire department personnel for reasons other than those listed on alarm system user permits.

A false alarm shall not include alarm activation caused by the malfunction of telephone company equipment or by an act of God.

It shall be a rebuttable presumption that a false alarm has occurred when an alarm system is activated and no evidence of attempted entry or fire emergency to warrant activation exists. In such instances, the chief of police shall determine whether a false alarm has occurred, with the exception that the chief fire marshal shall determine whether a false alarm has occurred to any fire alarm system.

*Fire alarm system* means any alarm system regulated by state statute § 29-292 and/or the Connecticut Fire Safety Code. Devices that are not designed or used to register alarms that are audible, visible or perceptible outside of the protected building, structure or facility are not included within this definition.

*Intentional false alarm* means knowingly engaging an alarm system with intent to produce a false alarm.

*Permittee* means any person who shall be granted a permit as provided in this article, including agents and representatives thereof.

*Person* means any natural person, firm, partnership, association, corporation, limited liability company or entity of any nature.

(Ord. No. 04-02, § 2, 4-1-2002)

**Cross reference**—Definitions generally, chapter I § 1-2 of this code book.

**Sec. 6-12. Permits required; term; liability of town; penalty for violation.**

(a) No person shall possess or use an alarm system within the town without first applying for and receiving an alarm user permit.
Any permit issued hereunder shall be valid for one (1) year from the date of issuance.

Any permit issued hereunder shall be predicated upon the express condition that the permittee shall indemnify and hold the town harmless from any and all damages arising out of the activities of any permittee.

Any person who violates any of the provisions of this section shall be subject to a penalty as listed in the town fee schedule.

(Ord. No. 04-02, § 4-1-2002; Deletions made when new Code was adopted)

Sec. 6-13. Permit applications.

(a) All applications for alarm user permits shall be accompanied by an application fee as listed in the town fee schedule and filed with the communications center. The application must state the address where the alarm device or alarm system will be located, the name of the installer, the name of the monitoring company, the type of device or system, a list of persons to be contacted in the event of an alarm, and other information as may be required for the public’s health and safety.

(b) All applications for permits under this section shall be forwarded by the communications center to the chief of police, who shall be the authority with power to grant or deny such applications, with the exception that the chief fire marshal shall be the authority with power to grant or deny such applications that involve any fire alarm system.

(c) All alarm devices and alarm systems are subject to approval by the chief of police prior to installation, with the exception of any fire alarm system, which shall be subject to approval by the chief fire marshal.

(Ord. No. 04-02, § 4, 4-1-2002; Deletion made when new code was adopted.)

Sec. 6-14. Alarm system connected to communications center.

(a) No alarm device or alarm system shall be connected, directly or indirectly, to or use any telephone line in the communications center unless authorized by the chief of police, provided that such connection is not required by state statute § 29-292 or the Connecticut Fire Safety Code.

(b) Any person who violates any of the provisions of this section shall be subject to a penalty as listed in the town fee schedule.

(Ord. No. 04-02, § 5, 4-1-2002)

Sec. 6-15. Alarm systems to be in good working order.

The installation or maintenance of alarm devices or alarm systems permitted by this article, including any connection to the communications center, shall be at no cost to the town. Each permittee shall maintain each alarm system in good working order so as to prevent malfunctions and false alarms.

(Ord. No. 04-02, § 6, 4-1-2002)

Sec. 6-16. Notification prior to service.

A permittee shall notify the communications center fifteen (15) minutes prior to any service, test, repair, maintenance, adjustment or alteration on the alarm device or alarm
system. Any alarm device or alarm system activated by virtue of any such service, test, repair, maintenance, adjustment or alteration without such prior notice shall constitute a false alarm.

(Ord. No. 04-02, § 7, 4-1-2002)

Sec. 6-17. Suspension and revocation of permit.
The chief of police may suspend or revoke any permit issued under this article for violation of the terms of this article or other good cause, provided that the alarm system is not required by state statute § 29-292 or the Connecticut Fire Safety Code. The chief of police may remove any alarm system connection from the communications center for violation of this article or for false alarms in excess of two (2) in any calendar year, provided that such connection is not required by state statute § 29-292 or the Connecticut Fire Safety Code.

(Ord. No. 04-02, § 8, 4-1-2002)

Sec. 6-18. Penalty for intentional false alarm.
Any person who causes an intentional false alarm within the town shall be subject to a penalty as listed in the town fee schedule.

(Ord. No. 04-02, § 9, 4-1-2002)

Sec. 6-19. Penalties for false alarms.
Any person whose property is protected by an alarm system shall, for false alarms activated on such property, be penalized as follows:

(1) For the first two (2) false alarms in any one (1) calendar year, written warning.
(2) For the third (3rd) false alarm in any one (1) calendar year, as listed in the town fee schedule.

(Ord. No. 04-02, § 10, 4-1-2002)

Sec. 6-20. Appeals procedure.
The denial of a permit, the suspension or revocation of a permit, the assessment of any penalties, or any other action taken by the chief of police or chief fire marshal pursuant to this article, may be appealed to the town manager or his designee within thirty (30) days of the date of such action, and then, if necessary, to the superior court.

(Ord. No. 04-02, § 11, 4-1-2002)

Sec. 6-21. No duty to maintain communications center.
The town shall be under no duty or obligation to any permittee or any other person to maintain a communications center receiving module or other specialized equipment for the monitoring of any alarm system.

(Ord. No. 04-02, § 12, 4-1-2002)

Sec. 6-22. Enforcement.
(a) All fines or penalties paid pursuant to this article shall be payable to the treasurer of the town. The chief of police shall have the option of issuing an infraction or summons for violation of this ordinance.
(b) Failure to pay any penalty imposed under this article in full within thirty (30) days of notice to the penalized person shall constitute a separate and distinct violation of this article and such penalty shall immediately double. Each month thereafter that the penalty remains unpaid shall constitute a separate violation and the penalty shall be increased by the original penalty amount.

(c) The town may institute civil proceedings and take such further action as it deems necessary to enforce the provisions of this article.

(Ord. No. 04-02, § 13, 4-1-2002; Wording added in (a) concerning the chief of police when new code was adopted.)