

COVID-19 REVENUE COLLECTION OFFICE PROCEDURES
SUBJECT TO CHANGE AT ANYTIME

The Revenue Collection office will be open to the public effective Monday, July 6, 2020 through Monday, August 3, 2020. Other Town Hall departments will continue to operate by appointment only.

Our office hours are:

Monday- Wednesday → 8:30 am – 4:30 pm

Thursday → 8:30 am- 7:00 pm

Friday → 8:30 am – 1:00 pm

We encourage you to pay by mail using the envelope provided with your bill, or if you prefer you may use the fee-based online system. Please visit the “Property Tax Information” page on the Town’s website for additional information.

The last day to pay without penalty is August 3, 2020. Payments postmarked by USPS on August 3, 2020 are deemed timely.

The Revenue Collection office will be limited to how many people can be allowed into the building and into our office, we must practice social distancing. We have no way of knowing how this will affect the lines, you may have to wait outside or in a hallway, please be prepared to do so, and know that we are trying our very best to keep people safe and to carry on business as usual, during very unusual times. As in all other Connecticut business, **you must wear a mask while you are in the building.**

THINGS YOU NEED TO KNOW:

- The mill rate is 33.93 for the 2019 Grand List.
- **Tax bills will be mailed out June 30, 2020.** Please contact the Revenue Collector’s office if you do not receive a bill.
- Real Estate, Motor Vehicle, and Personal Property tax bills are due July 1, 2020 and payable without delinquent interest by August 3, 2020.
- If your bill says “BACK TAXES ALSO DUE”, **please call our office before making or mailing a payment.**
- If you have an escrow account with your mortgage company for real estate taxes or leasing company for your car, they will pay the bill by the end of July 2020.
- We cannot process credit/ debit card payments in the office.